

InterfaceFLOR Standard Product Warranty

InterfaceFLOR, LLC warrants its modular and performance broadloom carpet products in accordance with the terms stated below for a period of 15 years from date of invoice. All InterfaceFLOR and Heuga™ brand products are warranted against excessive surface wear, edge ravel, backing separation, shrinking, stretching and static electricity. Excessive surface wear means loss of more than 10% by weight of face fiber.

Products containing Intersept® antimicrobial are warranted to maintain antimicrobial effectiveness, and products constructed of 100% solution dyed yarns (except for products having applied overprint) are warranted against excessive color loss due to normal exposure to indoor light.

If a product fails to perform as warranted, InterfaceFLOR will correct the problem in the affected area either by repair or (at its option) replacement with comparable products(s), at no charge. Liability of InterfaceFLOR is limited to the actual repair or replacement of defective carpet and does not cover special, indirect or incidental or consequential damages.

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, neglect, misuse, improper installation, improper maintenance, flood/excessive moisture, excessive alkalinity or use on stairs. InterfaceFLOR's liability is limited to repair, replacement, or refund as stated herein. Moisture and pH testing are not the responsibility of InterfaceFLOR and all related issues to moisture and pH testing are specifically excluded from this warranty.

This warranty shall be void if products are not handled, installed and maintained in strict compliance with InterfaceFLOR's recommended procedures and instructions, including without limitation initial floor preparation and installation. InterfaceFLOR recommends Re:Source Technologies brand adhesives for installation of its carpet products. This warranty does not cover any problems or damages related to use of non-recommended adhesives.

INTERFACEFLOR WILL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY CASE. THE WARRANTY, REMEDY AND LIMITS OF LIABILITY CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, REMEDIES AND LIABILITIES, WHETHER EXPRESS OR IMPLIED. INTERFACEFLOR MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND HEREBY DISCLAIMS ANY AND ALL OTHER WARRANTIES THAT MAY ARISE BY OPERATION OF LAW, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF ITS PRODUCTS FOR ANY PARTICULAR PURPOSES.