



## TacTiles® Installation System FAQ Sheet

**Q What floor prep is required prior to installing with TacTiles?**

**A** The TacTiles Installation System is an alternative to traditional adhesive. The floor prep requirements are the same as those for adhesive.

**Q Do you still need to conduct moisture and pH tests?**

**A** Yes. Moisture and pH conditions may impact the carpet. The absence of adhesive does not eliminate the need to test.

**Q Is TacTiles Installation System a solution to slabs with high moisture and/or pH?**

**A** TacTiles alone are not a long-term solution to high moisture and pH. But TacTiles are part of a new installation system, along with MoistureGard™ 2.0, to solve high moisture and pH. Please contact the Interface Americas help desk at 877.733.7403 for details.

**Q If I use TacTiles connectors do I need to encapsulate the old adhesive?**

**A** It depends on the adhesive type:

- a.** IF the adhesive type is a water based acrylic (similar to 2000 Green Glue or 2300 NexStep glue) you can install with TacTiles over the existing adhesive. Be aware that the existing adhesive will probably still have tack and will adhere to the carpet tile.
- b.** IF the adhesive type is unknown or a type that is not compatible (broadloom, cutback or solvent based) the existing adhesive needs to be removed/reduced and the residue encapsulated before installing with TacTiles connectors.

**Q Can I install with TacTiles connectors over hardwood or other decorative flooring and come back later and remove the carpet without damaging the floor underneath?**

**A** Probably not. Even though no adhesive is being spread on the floor, there is still the remote chance for some discoloration from the backing over time.

**Q How does the TacTiles system work with raised panel systems?**

**A** TacTiles are a great alternative for raised panel installation. When it is necessary to access a panel, you only need to pull the carpet from the TacTiles connector or cut through the joint and roll the carpet section back. Once complete just place the carpet back into place and apply a new TacTiles connector if necessary. If the underfloor air system uses the space beneath the floor as a pressurized plenum, InterfaceFLOR recommends contacting the Interface Americas help desk at 877.733.7403.

**Q What about heavy rolling loads with TacTiles?**

**A** The TacTiles installation system is designed to be strong enough for heavy loads with the application of one TacTiles connector on each corner per the installation instructions. However, due to variable weight distribution for heavy rolling loads, InterfaceFLOR recommends contacting the Interface Help Desk at 877.733.7403.

**Q Can I use TacTiles when installing with a lift system?**

**A** TacTiles work great when installing with a lift system. The TacTiles connector fit easily under the tile corners in tight situations.

**Q Can I install carpet using the TacTiles Installation System in areas where forklift traffic is present?**

**A** No. TacTiles connectors are not recommended to install InterfaceFLOR modular carpet in areas where forklifts are used.

**Q Can I use TacTiles connectors to install any carpet?**

**A** TacTiles are specifically engineered to be compatible with InterfaceFLOR modular carpet with GlasBac®, GlasBacRE, and Graphlar backing, and are only available when purchasing them. Be sure to use the correct TacTiles connector product for the backing type.

**Q Can TacTiles connectors be used on stairs, ramps, or inclines?**

**A** No.